

Inmate Visitation Information

Apache County Jail now offers Video Visitation for friends and family to visit persons that are in jail in Apache County. For a fee, you can now visit from anywhere that has a high-speed internet connection and a camera. You can schedule these visits by going to www.securustech.net/VideoVisitation or you can call Securus at 1-877-578-3658.

As of October 1, 2013, all on-site visits will occur utilizing the video system. The visits will be through the Video Visitation System located in the lobby of the jail. Friends and family can still visit at the jail at no charge and the visitation times will be scheduled through the website or if internet access is unavailable you can call Securus and schedule your onsite visit.

[Mobile App Link](#)

With the addition of the Video Visitation System the visitation times have been expanded to weekdays as well as weekends, please visit the Securus website or use the lobby kiosks for times and appointment availability.

Effective February 3, 2014 all visitors are required to complete a 'Visitation Information Sheet' in addition to making an appointment for a visit on the kiosk. The completed sheet should be left with Sheriff's Administration personnel Monday through Thursday. Individuals making appointments Friday through Sunday should call the control tower on the intercom outside in order to turn in the form to a detention Officer. The forms are available next to the visitation kiosks in the lobby.

Appointments made without the Visitation Information Sheet being completed will be denied.

Rules and Code of Conduct for Visitors of inmates in the Apache County Jail

To be eligible to visit an inmate, you:

- Must not be on probation or parole.
- Must not have a pending criminal matter before any court.
- Complete a visitation Information Sheet while you are scheduling a visit and leave it with Apache County Sheriff's Office personnel.
- Must not be under the influence of alcohol or drugs
- Visits are limited to two visitors per inmate per visit; unless one of the visitors is under age 6, then the total number of visitors allowed is 3.
- Visitors over 18 must have a valid ID.
- Visitors under 18 must be accompanied by parent or legal guardian and directly related to the inmate (child, niece or nephew) in order to visit
- No inappropriate attire. No suggestive or provocative attire allowed.
- Individuals who are disruptive or dangerous or who have a history of disruptive behavior within the facility will be denied a visit.

- No inappropriate language or gestures will be tolerated.
- Visitors must be present prior to start of the visit in order to begin visit at the scheduled time. Visitors, who do not show up prior to the appointment time, may not be able to start the visit, as visits will not be allowed to start 10 minutes after the scheduled time.
- Visits may be monitored by detention staff.
- Visits may be cancelled by detention staff without prior notice.

The Apache County Jail is not responsible for visits which may not be able to be conducted due to unforeseen circumstances.

Visits may be cancelled immediately for any violations listed. If your visit is cancelled, you may have your visitation privileges revoked for future visits.

Child Visitation

Effective Saturday April 2, 2011 children will be allowed to visit along with the adults. No more than one (1) children may visit at a time along with an adult. No child under the age of 18 may visit without an adult. The adult must be either parent or guardian. If any other adult accompanies the child, a note notarized by the parent or guardian allowing the adult to accompany the child. Children are to be kept quiet while visiting. If they are annoying any other visitors, the visitation will be terminated.

Religious Visits

The Jail Commander shall give prior approval to religious organizations that may wish to participate with the inmates. Religious visits shall not exceed 30 minutes per inmate. Visitation hours shall be at the discretion of the Jail Commander. Religious visits can only be held with ordained clergy, volunteers from local churches or Prison Fellowship, who must provide identification confirming such information. Religious contact visits must be requested in writing by the inmate, and shall be approved by the Jail Commander in advance of the visit.

Attorney and Official Visits

These visits shall be allowed with any inmate at any reasonable time during daytime and evening hours. They may be delayed if Detention staff is busy preparing inmates for court, serving meals or during lock down, or any other unforeseen emergency.

Special visits

Special visits must be requested by the inmate in writing. Special visits can only be approved by the Jail Commander. Dates and times for special visits will be determined by detention staff after approval of the Jail Commander.

INMATE MAIL

All incoming inmate mail must have the inmate's name and address on it.

Address: Inmate's name

Apache County Sheriff's Office

PO Box 518

St. Johns, AZ 85936

- To ensure safety and security of the jail, all incoming mail will be opened and inspected for contraband. There is no expectation of privacy from incoming mail except privileged mail.
- Privileged mail will be opened and inspected for contraband in the presence of the inmate.
- Privileged mail is attorney of record, the Courts, Legal-Aid services and Adult Probation.

INMATES TAKEN INTO CUSTODY UNDER A DOCTORS CARE WHO WERE ARRESTED WITHOUT PRESCRIBED MEDICATION

Individuals who are arrested, currently under a doctor's care, who are taking prescribed medication need to inform the booking officer at the time of booking of the types and dosages of medication, such as insulin, diabetic or blood pressure medication , etc. Current prescriptions in their original container may be delivered to the jail for an inmate for use until evaluated by the jail medical provider. It is important that the inmate inform the booking officer or medical staff of all medication that is taken on a daily basis to insure that required medication is ordered and dispensed accordingly.

HOW TO PUT MONEY ON INMATES' ACCOUNT

Money orders sent in the mail will be accepted in envelopes with no letters enclosed. Do not mail cash. Be sure to include the return address on the envelope. All money orders should be made payable to the inmate it is intended for and the purchasers information completed

The Apache County Jail now has a cash or credit machine located in the Apache County Sheriff's office lobby. Money for the inmates can now be put in their account going through the machine and avoiding an officer intercepting the money. You will need to know the inmates' first name, last name and date of birth or the inmates' ID number to be able to use the machine. Applicable fees apply.

If you come to the jail after hours, press the intercom and an Officer will respond and give you access to the machine.

Money can also be added by using Government Payment Services, Inc.

You access them 24 hours a day, 7 days a week

Web: www.GovPayNOW.com or

Phone: (888) 277-2535

You will need:

- Your credit or debit card
- Inmate's Name, Number & location
- Pay Location Code #5500

Minimum Deposit is \$25, Max Deposit \$100

Internet Fee, 4.5% (min \$4.50)

Phone Fee, 6% (min 6.00)

Max Weekly Deposits, \$200

Max Weekly Transactions, 5

Credit or debit cards accepted:

Discover, Mastercard, Visa, American Express

[Inmate Access To Phones In The Jail](#)

Inmates have limited access to phones until they have been to their initial appearance, which occurs within 24 hours of the time of their arrest. After they are brought to the jail by the arresting agency and booked, they will have an opportunity to make notification to family utilizing the inmate phone located in the booking area, if time allows. This will be a collect call. If the inmate is unable to make contact, a five-minute phone call will be allowed using the jail phone.

After the inmate has seen the initial appearance magistrate, if not released the inmate will

be moved to one of the pods after being classified. General population inmates have access to the phones in the pods throughout the day when the inmates are not confined to their cells. Inmates housed in Protective Custody and Administrative Segregation will be allowed access to the phones in the pods between 5:00 pm and 6:00 pm daily.

Inmates may purchase phone cards for use on the inmate phone system in the jail if they have funds in their inmate account. Phone cards cost \$10.00. Inmates who do not have funds in their account will have to place collect calls. Friends and family can open an account for an inmate by contacting the phone service provider, Securus Family & Friends Customer Support at 1-800-844-6591, or by visiting them online at support@CorrectionalBillingServices.com.

[Property/Money Releases](#)

Inmates may release all or part of their personal property when requesting a property release. An inmate can release his/her property to anyone they choose including their attorney, public defender, probation officer or caseworker. The person picking up the property will need to provide a valid government issued picture identification card (ID) such as a Department of Motor Vehicles (DMV) identification card/drivers license that is current and valid. An Immigration card (work visa or resident

alien card) presented with a DMV card is acceptable. Picture ID's made at swap meets, or store ID card such as Sam's Club are not valid ID's.

Inmates may also release any part or all of the funds in their inmate accounts to a person they designate. A check will be issued from the inmates account to the party designated by the inmate. As with the inmates' property, Proper ID is required to release the check.

Any inmate sentenced to ADOC must release all of their property/clothing before they are transferred to ADOC. The inmate signs a copy of the 90 day notice at the time of booking. The inmate must enter a property release request in writing, at which time the inmate will be provided a property release form to be completed by the inmate, and will be kept on file for the 90 day period. The inmate's property will be stored for 90 days and then disposed of.

Bonds

The Apache County Jail accepts bonds from any judicial jurisdiction. Bonds are accepted at any time of the day or night and must either be from an Authorized Bail Bond Agent or in the form of a money order, or cashier's check. The Apache County Jail does not accept cash. A list of the Authorized Bail Bond Agents is available for review in the lobby of the jail. If an inmate has an immigration hold or any other law enforcement hold, posting a bond will not gain the release of the inmate. Bonds posted for an inmate should be made payable to the court of record where the warrant was issued. They may be delayed if Detention staff is busy preparing inmates for court, serving meals or during lock down, or any other unforeseen emergency.

Vehicle Impounds

If the vehicle that the individual (inmate) was driving was impounded (taken to a storage lot) you must contact the arresting agency for information as to where the vehicle has been removed to. Unless the Sheriff's Office arrested the subject, we do not have this information on file.

For any other questions, please contact the Apache County Jail at 337-4321 extension 7231.